Instructions for Connecting to Secure Vendor Network

The Benton County Fairgrounds and Blue Pulse Networks make available two wireless networks for your convenience while you attend functions:

- The Public Wi-Fi Network: This network is unsecured and for casual, entertainment use at lower speeds for the general public. It does not meet security compliance for most Point-of-Sale devices (PCI Compliance). Not available during certain events).
- The Secure Vender Network: This network is a higher speed network that is encrypted and meets all PCI compliance requirements for Point-of-Sale and credit-card processing equipment, as well as safer, general-use.

Joining these networks is simple!

For best results, please disable the "Randomized MAC" functions in the "Network" portion of the settings of your Android, Windows, or iOS device, otherwise, you will be asked to pay again every time your device changes it's MAC address. Refunds will NOT be given as there will be no record to match the purchase against.

- Public Wi-Fi: Simply join the network by connecting your phone or other device to the network. There is no password. When you open your browser you will be presented with a payment portal. You can enter your credit/debit card information and proceed as normal for the duration of the package.
- Secured Vender Network: Join the network with your device **using the password "farmlife".** After your device connects, you will be presented with a payment portal. You can enter your credit/debit card information and proceed as normal for the duration of the package.

IF USING A DEVICE WITHOUT THE CAPABILITY OF DISPLAYING A WEBPAGE (some credit card processing equipment):

If you are using a device that does not have the capability to display the Captive Portal Hotspot payment page, we will have to connect them manually. **Please purchase a package covering the Full time-frame of the event on another, compatible device**, and then text 479-308-8276 after going through the following steps:

- Connect the device to your chosen Wi-Fi network using the appropriate password (if any). It will NOT work at this point, but will be connected,
- Find the MAC address in the network settings of the device,
- Please have the last four digits of the card you used to pay on the compatible device,
- Please include your name, the last 4 digits and type of card used for payment, and the MAC address in the text. Pictures of the MAC address on the screen are fine, as long as they are readable.

Once we have the listed information, we will manually authorize the device and link it to your account for the duration of the event. Please text instead of calling do to the noise levels at these events. We will call you back or text if more information is needed, or once the device has been authorized.